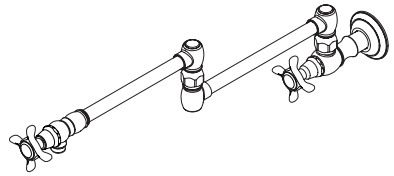
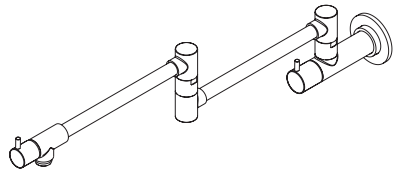


# AXOR

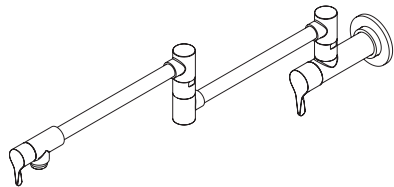
EN /Installation / User Instructions / Warranty  
FR /Instructions de montage / Mode d'emploi / Garantie  
ES /Instrucciones de montaje / Manejo / Garantía



AXOR Montreux  
16859xx1



AXOR Starck  
10859xx1



AXOR Citterio  
39834xx1

INSTALLATION

## TECHNICAL INFORMATION

Water pressure	
Recommended	15 - 75 PSI (0.1 - 0.5 MPa)
Maximum	145 PSI (1 MPa)
Hole size in mounting surface	1 <sup>3</sup> / <sub>16</sub> " (30 mm)
Max. depth of mounting surface	1 <sup>1</sup> / <sub>2</sub> " (38 mm)

\* Please know and follow all applicable local plumbing codes when setting the temperature on the water heater.

## INSTALLATION CONSIDERATIONS

- / For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.
- / Please read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.
- ⚠ This faucet is for use with cold water only. Do not connect it to the hot water supply.
- / This faucet requires a 1/2" male nipple, extending 1/2" outside the surface of the finished wall.
- / The wall must be reinforced at the mounting point.
- / Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

## DONNÉES TECHNIQUES

Pression d'eau	
recommandée	15 - 75 PSI (0.1 - 0.5 MPa)
maximum	145 PSI (1 MPa)
Dimension du trou dans la surface de montage	1 <sup>3</sup> / <sub>16</sub> po (30 mm)
Profondeur maximale de la surface de montage	1 <sup>1</sup> / <sub>2</sub> po (38 mm)

\* Vous devez connaître et respecter tous les codes de plomberie locaux applicables pour le réglage de la température du chauffe-eau.

## À PRENDRE EN CONSIDÉRATION POUR L'INSTALLATION

- / Pour de meilleurs résultats, Hansgrohe recommande que ce produit soit installé par un plombier professionnel licencié.
- / Veuillez lire attentivement ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.
- ⚠ Ce robinet est conçu uniquement pour l'eau froide.
- / Ce robinet requiert un raccord mâle fileté NPT de 1/2 po dont une partie de 1/2 po doit dépasser de la surface du mur fini.
- / Installez les supports de montant pour la bride de fixation.
- / Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

# ESPAÑOL

## DATOS TECNICOS

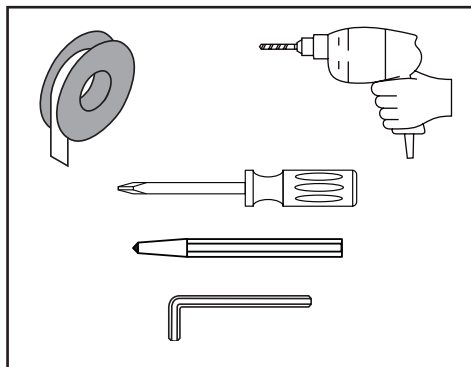
Presión en servicio recomendada	15 - 75 PSI (0.1 - 0.5 MPa)
max.	145 PSI (1 MPa)
Tamaño del orificio en la superficie de montaje	1 3/16" (30 mm)
Profundidad máxima de la superficie de montaje	1 1/2" (38 mm)

- \* Debe conocer y cumplir todos los códigos locales aplicables para ajustar la temperatura del calentador de agua.

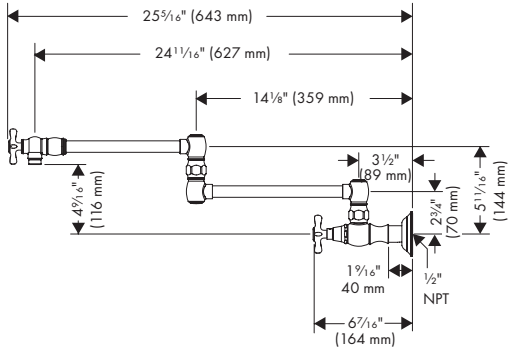
## CONSIDERACIONES PARA LA INSTALACIÓN

- / Para obtener mejores resultados, la instalación debe estar a cargo de un plomero profesional matriculado.
- / Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.
- ⚠ Este grifo es para usar únicamente con agua fría.
- / Este grifo requiere un nipple macho NPT de 1/2", que se extienda 1/2" hacia afuera de la superficie de la pared terminada.
- / Instale los soportes para espárragos para la brida de montaje.
- / Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.

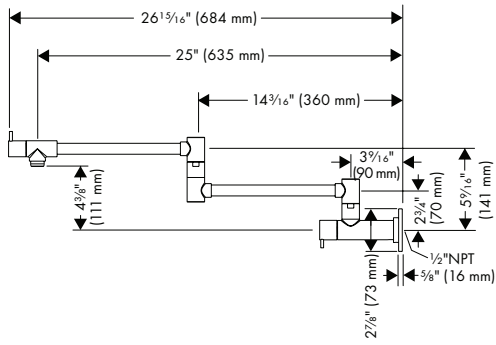
## TOOLS REQUIRED / OUTILES UTILES / HERRAMIENTAS ÚTILES



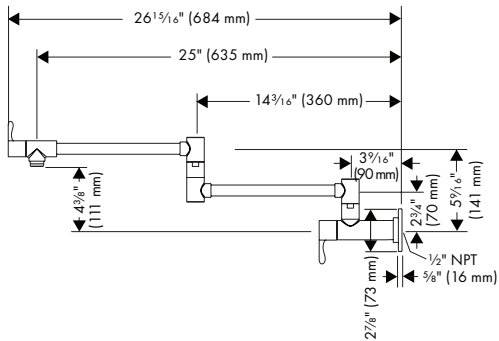
AXOR Montreux  
16859xx1



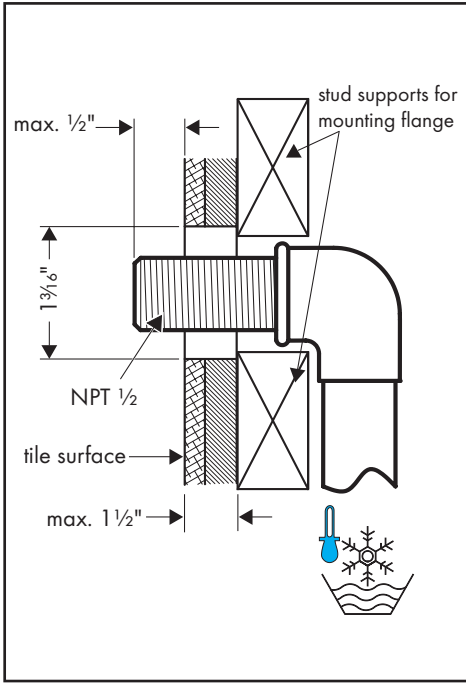
AXOR Starck  
10859xx1



AXOR Citterio  
39834xx1



ROUGHING IN / PIÈCE INTÉRIEURE / PIEZAS INTERIORES



- ⚠ cold water only!
- ⚠ l'eau froid seulement!
- ⚠ ¡agua fría solamente!

ENGLISH

FRANÇAIS

ESPAÑOL

This faucet requires a NPT 1/2 male nipple, extending 1/2" outside the surface of the finished wall.

Ce robinet requiert un raccord mâle fileté NPT de 1/2 po dont une partie de 1/2 po doit dépasser de la surface du mur fini.

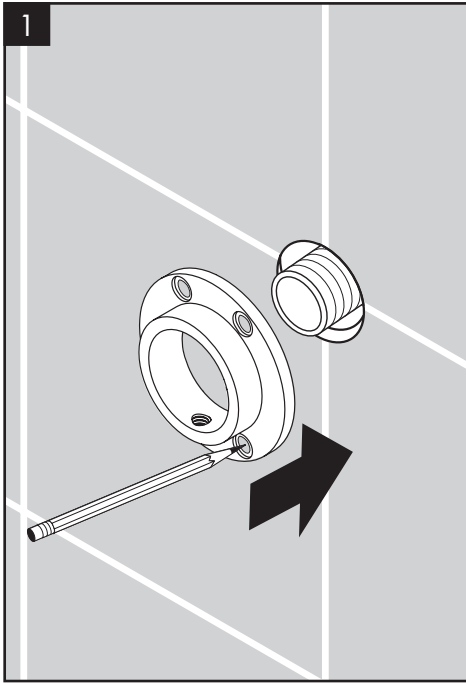
Este grifo requiere un niple macho NPT de 1/2", que se extienda 1/2" hacia afuera de la superficie de la pared terminada.

Install stud supports for the mounting flange.

Installez les supports de montage pour la bride de fixation.

Instale los soportes para espárragos para la brida de montaje.

# INSTALLATION / INSTALLATION / INSTALACIÓN



ENGLISH

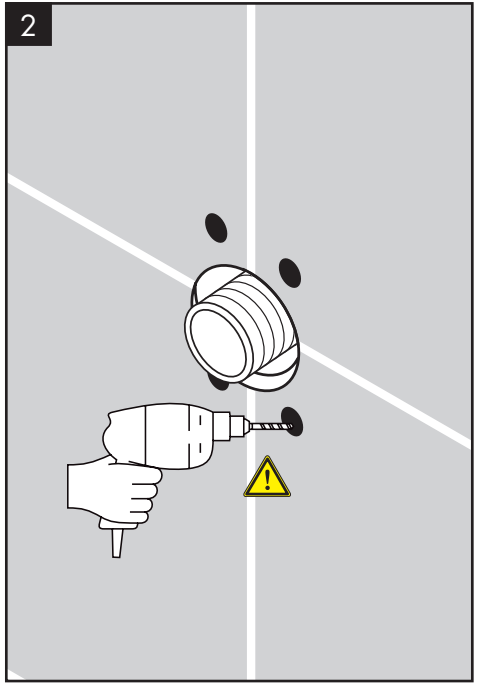
FRANÇAIS

ESPAÑOL

Position the mounting flange over the nipple.

Placez la bride de fixation sur le raccord fileté.

Coloque la brida de montaje sobre el nipple.



Mark the positions of the screw holes.


Marquez les positions des trous de vissage.


Marque las posiciones de los orificios para tornillos.


Drill the screw holes.

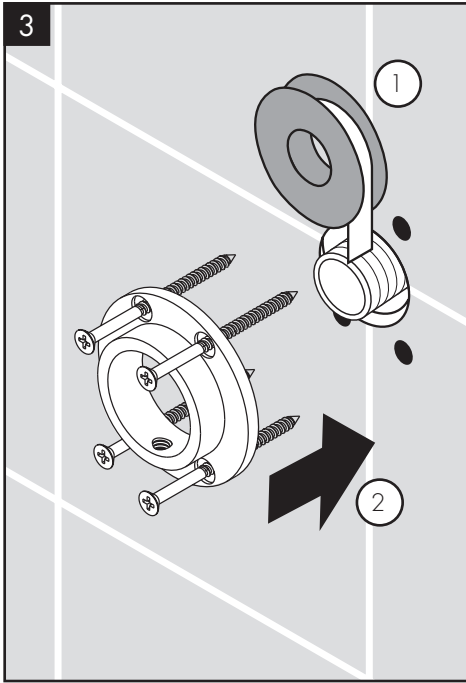
Percez les trous de vissage.

Perfore los orificios para los tornillos.

 Do not drill into hidden electrical or plumbing lines.

 Assurez-vous de ne pas percer dans les câbles électriques ou conduits de plomberie dissimulés.

 No perfore las tuberías eléctricas o de plomería escondidas.



ENGLISH

FRANÇAIS

ESPAÑOL

Wrap the threads on the nipple with plumber's tape.

Enveloppez les filets sur le raccord fileté avec du ruban de plomberie.

Envuelva las roscas del niple con cinta de plomería.

Install the flange.

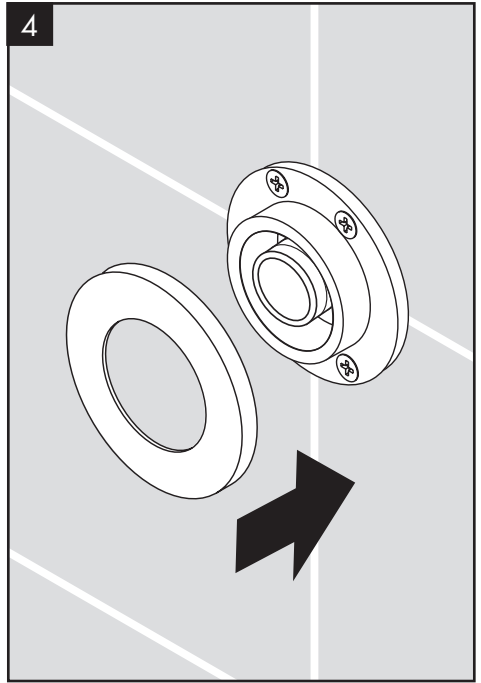
Installez la bride.

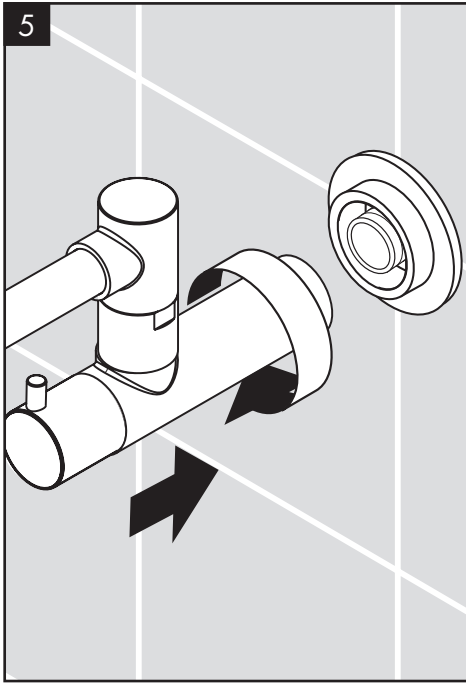
Instale la brida.

Install the escutcheon on the flange.

Installez l'écusson sur la bride.

Instale el escudo en la brida.





## ENGLISH


Install the faucet on the mounting nipple.

Push the escutcheon out of the way.

Tighten the flange screw.

Push the escutcheon against the wall. Tighten the screw.

If desired, seal the wall around the escutcheon using silicone sealant.

 Do not use petroleum based putty.

## FRANÇAIS


Installez le robinet sur le raccord de fixation.

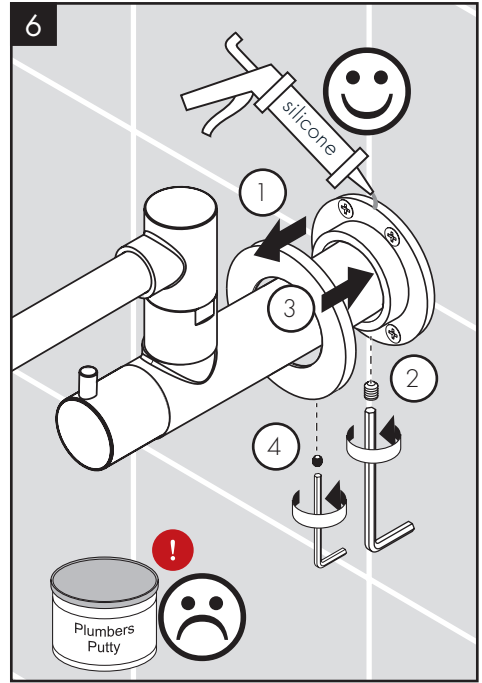
Déplacez l'écusson pour faire de l'espace.

Serrez la vis de la bride.

Poussez l'écusson contre le mur. Serrez la vis.

Si nécessaire, scellez le mur autour de l'écusson à l'aide d'un agent d'étanchéité à base de silicone.

 N'utilisez pas de mastic à base de pétrole.



## ESPAÑOL


Instale el grifo en el niple de montaje.

Saque el escudo.

Apriete el tornillo de la brida.

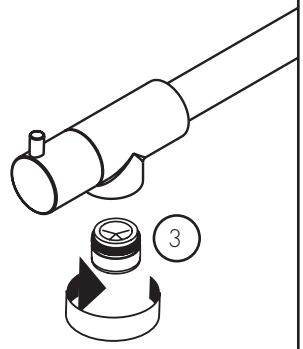
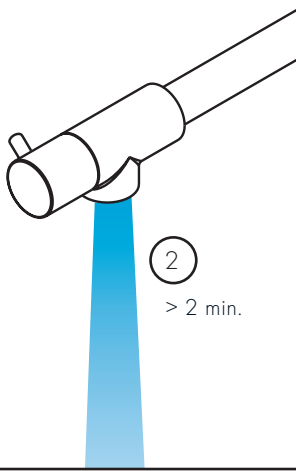
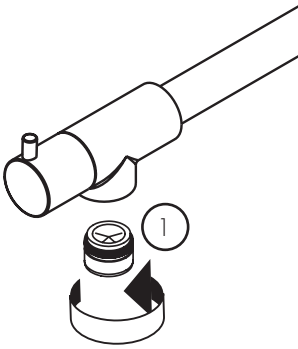
Presione el escudo contra la pared. Apriete el tornillo.

Si lo desea, selle la pared alrededor del escudo con sellador de silicona.

 No use masilla a base de petróleo.



7



## ENGLISH

## FRANÇAIS

## ESPAÑOL

Remove the aerator.

Retirez l'aérateur.

Retire el aireador.

Turn on the water.

Ouvrez l'eau.

Abra el suministro de agua.

Flush the faucet and check for leaks.

Rincez le robinet et vérifiez s'il y a des fuites.

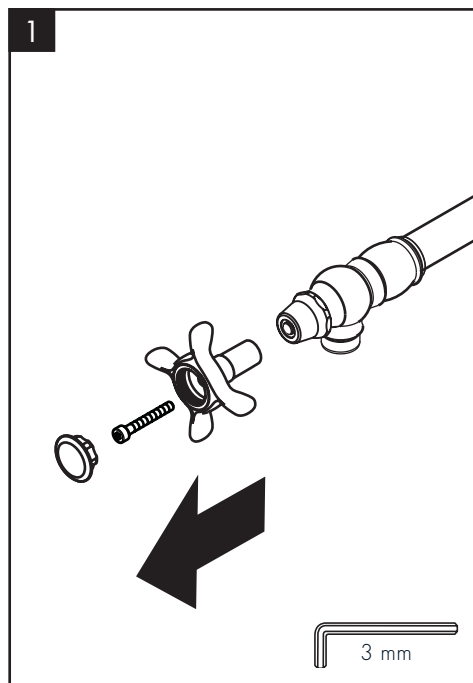
Lave el grifo y verifique para asegurarse de que no haya pérdidas.

Turn the water off.

Fermez l'eau.

Cierre el suministro de agua.

CHANGE THE HANDLE / CHANGEMENT DE POIGNÉE / CAMBIAR LA MANIJA



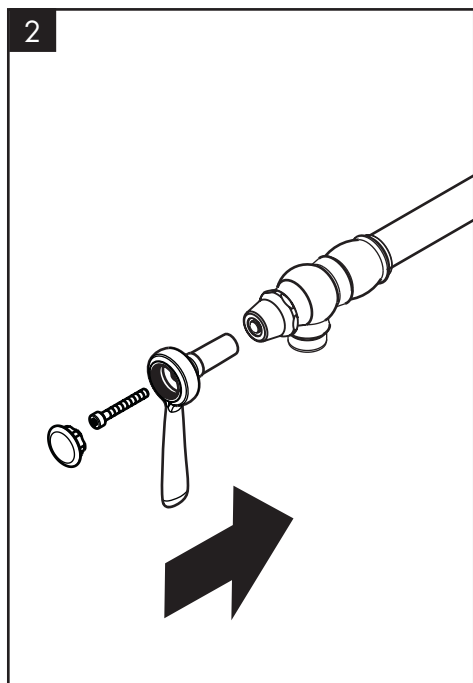
ENGLISH

MONTREUX ONLY

Remove the screw cover, screw, and handle.

Install the new handle.

Install the handle screw and screw cover.



FRANÇAIS

MONTREUX SEULEMENT

Retirez le cache-vis, la vis et la poignée.

Installez la nouvelle poignée.

Installez la vis de poignée et le cache-vis.

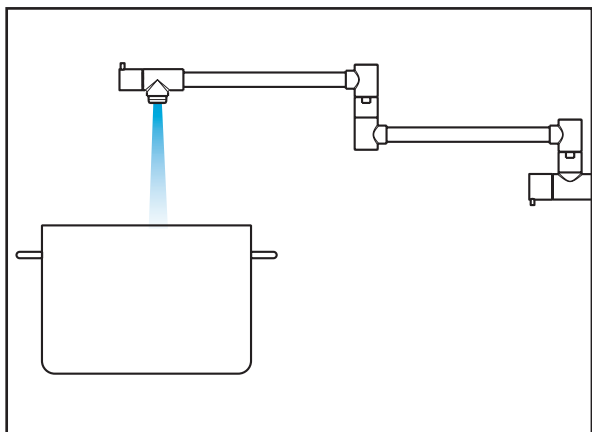
ESPAÑOL

SÓLO PARA MONTREUX

Retire la tapa del tornillo, el tornillo y la manija.

Instale la manija nueva.

Instale el tornillo de la manija y la tapa del tornillo.



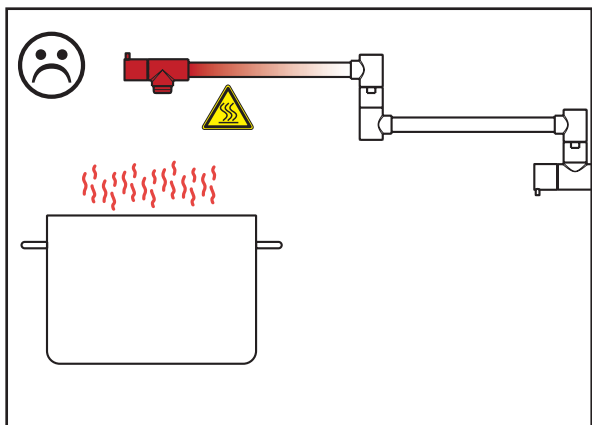
## ENGLISH

Close both shut-offs when the faucet is not in use.

 Caution: Risk of Injury


The pot filler may become hot when the arm is positioned above a hot stove burner.

Always push the pot filler away from the burner after use.



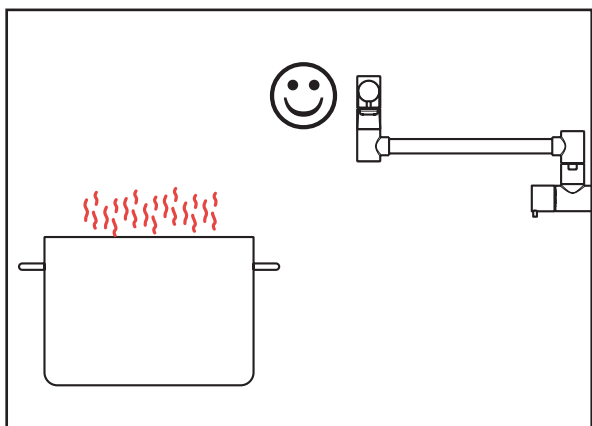
## FRANÇAIS

Fermer les deux vannes lorsque le robinet n'est pas en cours d'utilisation.

 Attention : Risque de blessure

Le robinet remplisseur peut devenir chaud lorsque le bras est placé au-dessus d'un brûleur de cuisinière activé.

Éloignez toujours le robinet remplisseur du brûleur après l'utilisation.



## ESPAÑOL

Cierre ambas válvulas cuando la llave no está en uso.

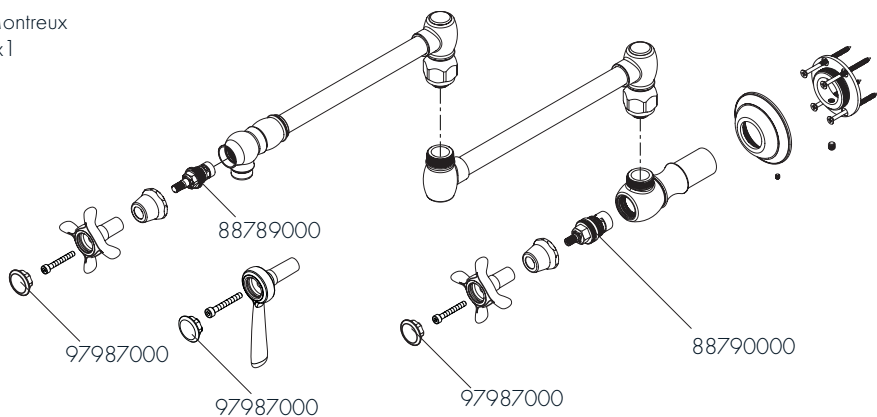
 Precaución: Riesgo de lesión

El grifo para cacerolas puede calentarse cuando el brazo se coloca sobre un quemador de cocina caliente.

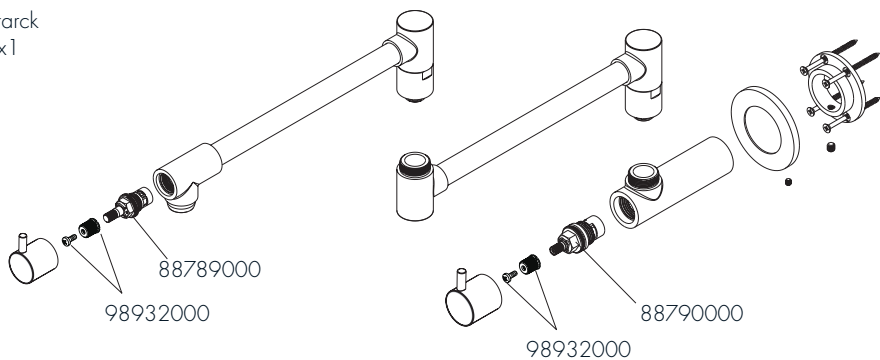
Siempre aparte el grifo para cacerolas del quemador luego de usarlo.

# REPLACEMENT PARTS / PIÈCES DÉTACHÉES / REPUESTOS

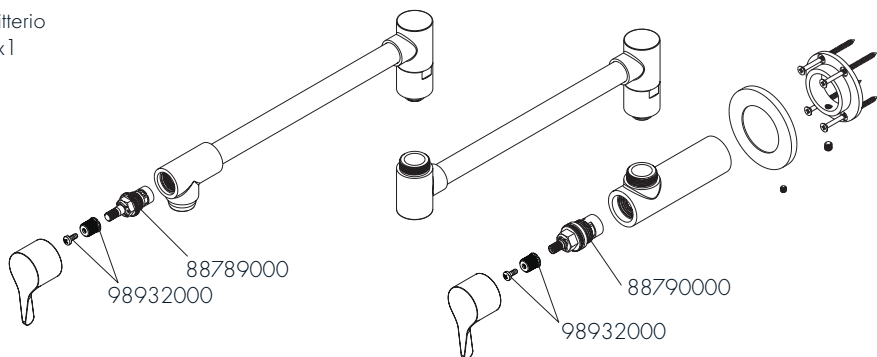
AXOR Montreux  
16859xx1



AXOR Starck  
10859xx1



AXOR Citterio  
39834xx1



xx = Colors / Couleurs / Acabados  
00 = Chrome  
80 = Steel Optik  
82 = Brushed Nickel

## Cleaning Recommendation for Hansgrohe Products

Modern bathroom faucets, kitchen faucets and shower products are made from different materials to comply with the needs of the market with regard to design and functionality. To avoid damage to the product, it is necessary to take proper care of it.

### FOR BEST RESULTS:

- / Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.
- / Select a cleaning agent specifically intended for the type of product.
- / DO NOT use these types of cleaners as they will cause damage to your Hansgrohe product:
  - Any cleaning agent containing hydrochloric acid, formic acid, lye, or acetic acid.
  - Abrasive cleaning powders, pads, or brushes.
  - Steam cleaners.
  - "No rinse" cleaning agents.
- / ALWAYS follow the instructions provided by the manufacturer of the cleaning agent.
- / DO NOT mix cleaning agents, unless directed by the manufacturer.
- / DO NOT spray cleaners directly onto the product as drops could enter openings and gaps and cause damage. When using spray cleaners, spray the cleaner onto a soft cloth or sponge.
- / ALWAYS rinse your Hansgrohe product thoroughly with clear water and polish dry with a soft cloth after cleaning.

### IMPORTANT

- / Residue from soaps and shampoos can cause damage. Rinse the product with clean water after each use.
- / Residue from basin/tub/tile cleaner can cause damage to faucets and fittings. Immediately rinse any overspray from the Hansgrohe product.
- / Do not store any cleaning agents under your Hansgrohe product, such as in a vanity unit, as the fumes may damage the product.
- / **DAMAGE TO THE PRODUCT CAUSED BY IMPROPER CARE OR THE USE OF IMPROPER CLEANING AGENTS IS NOT COVERED BY THE WARRANTY.**
- / **IF A COMPONENT OF THE PRODUCT IS DAMAGED, REINSTALL IT, AS THERE IS RISK OF INJURY.**

## CONSEIL DE NETTOYAGE POUR LES PRODUITS HANSGROHE

Les robinets pour les salles de bains et les cuisines modernes ainsi que les produits récents pour les douches se composent de matériaux différents afin de satisfaire aux besoins du marché en termes de conception et de fonctionnalité. Afin d'éviter d'endommager le produit, il est nécessaire d'en prendre soin.

### POUR DE MEILLEURS RÉSULTATS :

- / Empêchez l'accumulation de tarte et/ou de résidu de savon en nettoyant votre produit Hansgrohe lorsque c'est nécessaire.
- / Sélectionnez un produit de nettoyage spécifiquement prévu pour ce type de produit.
- / **N'UTILISEZ PAS** ces types de nettoyeurs car ils peuvent endommager votre produit Hansgrohe :
  - Tout produit de nettoyage contenant de l'acide chlorhydrique, de l'acide formique, de la potasse ou de l'acide acétique.
  - Les poudres de nettoyage, les tampons ou les brosses abrasives.
  - Les nettoyeurs à vapeur.
  - Les produits de nettoyage « sans rinçage ».
- / **NE MÉLANGEZ PAS** les produits de nettoyage, à moins que cela soit indiqué par le fabricant.
- / **NE PULVÉRISEZ PAS** les nettoyeurs directement sur le produit car des gouttes pourraient entrer dans les ouvertures et les fentes et causer des dommages. Lorsque vous utilisez des nettoyeurs par pulvérisation, pulvérisez le nettoyeur sur un chiffon ou une éponge douce.
- / Après le nettoyage rincer abondamment à l'eau claire pour éliminer intégralement les restes de détergent.

## IMPORTANT

- / Les residus de produits pour le corps comme les savons liquides, shampooings, gels de douche, teintures pour cheveux, parfums, apres-rasage et vernis a ongles peuvent causer des deteriorations. Rincez le produit avec de l'eau propre après chaque utilisation.
- / Le résidu provenant des nettoyeurs pour cuvette/baignoire/carrelage peut endommager les robinets et les raccords de tuyauterie. Rincez immédiatement toute surpulvérisation sur le produit Hansgrohe.
- / De meme, il est interdit de stocker des detergents ou des produits chimiques sous les produits, par ex. dans un meuble sous lavabo, car les vapeurs qui s'en degagent risquent d'abimer les produits.
- / LES DOMMAGES AU PRODUIT CAUSÉS PAR UN MAUVAIS ENTRETIEN OU PAR L'UTILISATION DE PRODUITS DE NETTOYAGE INADÉQUATS NE SONT PAS COUVERTS PAR LA GARANTIE.
- / SI UN COMPOSANT DU PRODUIT EST ENDOMMAGÉ, REMPLACEZ-LE, CAR IL EXISTE UN RISQUE DE BLESSURE.

## RECOMENDACIÓN DE LIMPIEZA PARA LOS PRODUCTOS DE HANSGROHE

Hoy en día, las griferías de baño y de cocina así como duchas modernas se componen de materiales muy distintos para satisfacer las exigencias del mercado respecto al diseño y la funcionalidad. Para evitar daños y reclamaciones hay que tener en cuenta ciertos aspectos tanto en el uso como en su limpieza.

### PARA OBTENER MEJORES RESULTADOS:

- / Evite la acumulación de restos de jabón o sarro limpiando el producto Hansgrohe cuando sea necesario.
- / Seleccione un agente de limpieza diseñado específicamente para el tipo de producto.
- / NO USE estos tipos de limpiadores, ya que causarán daño a su producto Hansgrohe:
  - Agentes limpiadores que contengan ácido clorhídrico, fórmico, acético o lejía.
  - Polvos, paños o cepillos de limpieza abrasivos.
  - Limpiadores a vapor
  - Agentes de limpieza "sin enjuague".
- / SIEMPRE siga las instrucciones provistas por el fabricante del agente de limpieza.
- / NO MEZCLE los agentes de limpieza, a menos que esté indicado por el fabricante.
- / No rocíe limpiadores directamente sobre el producto, ya que podrían caer gotas sobre las aberturas y espacios y causar daños. Cuando use limpiadores en spray, rocíe el limpiador sobre un paño suave o esponja.
- / SIEMPRE enjuague su producto Hansgrohe con agua limpia y séquelo y lustrelo con un paño suave después de la limpieza.

## IMPORTANTE

- / Los residuos de productos de aseo como jabon liquido, champus, gel de ducha, tintes de pelo, perfumes, lociones de afeitado y esmalte de unas pueden danar tambien los materiales. Enjuague el producto con agua limpia después de cada uso.
- / Los residuos de limpiadores para lavatorios, bañeras o azulejos pueden causar daño a los grifos y accesorios. Enjuague inmediatamente cualquier derrame que haya sobre el producto de Hansgrohe.
- / Tampoco pueden generarse depositos de productos de limpieza o quimicos debajo de los productos, p. ej. en un armario de lavabo. De lo contrario, los vapores generados pueden danar los productos.
- / LOS DAÑOS QUE RESULTEN DE UN CUIDADO INADECUADO O USO DE AGENTES DE LIMPIEZA INADECUADOS NO ESTÁN CUBIERTOS POR LA GARANTÍA.
- / SI SE DAÑA UN COMPONENTE DEL PRODUCTO, REEMPLÁCELO, YA QUE EXISTE RIESGO DE LESIÓN.

# HANSGROHE, INC. LIMITED WARRANTY

Offering our customers the highest quality at all times is a fundamental part of the Hansgrohe, Inc. company philosophy. We offer consumers a limited warranty on our hansgrohe® and AXOR® branded products.

This warranty is limited to products manufactured by Hansgrohe, Inc. that are purchased from a Hansgrohe, Inc. authorized seller by a consumer in the United States or Canada after September 1, 2019, and installed in either the United States or in Canada.

## WARRANTY

Hansgrohe, Inc. warrants to the original consumer purchaser that hansgrohe and AXOR products will be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which the product was originally installed. For commercial purchasers, the warranty period is (a) one (1) year for hansgrohe products and (b) five (5) years for AXOR products, in each case from the date of purchase. The warranty period for products in the Rubbed Bronze, Matte Black and Matte White finishes are three (3) years from the date of purchase. This warranty is non-transferable.

## WHAT WE WILL DO

Hansgrohe, Inc., at its option, will replace any product or part of the product that proves defective in workmanship and/ or material, under normal installation, use, service and maintenance. If Hansgrohe, Inc. is unable to provide a replacement part or product and repair is not practical or cannot be made in timely fashion, Hansgrohe, Inc. may elect to refund the purchase price in exchange for the return of the defective product. REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.

## WHAT IS NOT COVERED BY THE WARRANTY

Because Hansgrohe, Inc. is unable to control the quality of hansgrohe or AXOR products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover hansgrohe or AXOR products purchased from unauthorized sellers. Authorized sellers can be found on hansgrohe and AXOR branded websites.

Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product are not covered by this warranty.

Hansgrohe, Inc. shall not be liable for any damage to the product resulting from

- reasonable wear and tear
- outdoor use
- misuse (including use of the product for an unintended application)
- freezing water
- excessive water pressure
- pipe corrosion in the home in which the product is installed

- abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including the use of abrasive or caustic cleaning agents or "no-rinse" cleaning products.

This warranty does not cover: (i) accessories, connected materials and products, or related products not manufactured by Hansgrohe, Inc. (ii) any hansgrohe or AXOR product sold for display purposes or (iii) hansgrohe or AXOR products purchased from unauthorized sellers.

## WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE OR INFORMATION

Contact your retailer, or contact Technical Service at:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800 -334-0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800 -334-0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.

REVISED SEPTEMBER 1, 2019.

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USE, MISUSE (INCLUDING USE OF THE PRODUCT FOR AN UNINTENDED APPLICATION), FREEZING WATER, EXCESSIVE WATER PRESSURE, PIPE CORROSION IN THE HOME IN WHICH THE PRODUCT IS INSTALLED, ABUSE, NEGLIGENCE OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING THE USE OF ABRASIVE OR CAUSTIC CLEANING AGENTS OR "NO-RINSE" CLEANING PRODUCTS.

**NOTICE TO RESIDENTS OF THE STATE OF NEW JERSEY:**  
The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product.

If you have questions at any time about the use, installation or performance of your product, or the Limited Warranty, please write us or call us toll-free at 800-334-0455.

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